

## **ANALYSIS REPORT 2020-21**

An effective feedback system from the various stakeholders is indispensable for the holistic growth of an Institution. Feedback is collected from the students, teachers, alumni and parents that is four stakeholders out of five. A good number of the respondents respond and information is collected and analyzed. There are various questions covering various aspects on which feedback is taken from them separately. Rating scale of 1-5 is created to measure the intensity and frequency of responses. Average score is calculated for each aspect which is examined through questions and overall average score is calculated by analyzing every aspect. Pie charts are used for tabulation of data. Generally average score is found more than 75/80 of all aspects for which feedback is taken. After analyzing the feedback data, all the aspects whose average score is low they are reviewed, and action plan is decided to improve the score in that particular aspect. Separate questionnaires have been created and used for feedback purpose for students, teacher, alumni and parents.

An analysis of overall feedback reveals that by and large all the stakeholders were satisfied with the overall performance of the college, in terms of students output. However, the grouse of the parents with regards to redressal of grievances of the students and extending scholarships/concessions from time to time has been taken care of. For grievance redressal there is a working grievance redressal cell, a suggestion box has been set up, a register is kept in which students write their grievances. A what's app group is created by the Principal in coherence with the students. A large number of students are already availing a number of scholarships while fee concessions are provided to both economically weaker sections and meritorious students. Students are also given the facility to pay the college fee/funds in easy installments.

Analysis: <https://www.gvmgc.in/feedback-from-stakeholders/>